Admission Standards for Public Pools were developed by the Office of the Chief Coroner to assist lifeguards and assistant lifeguards in maintaining adequate surveillance over the whereabouts and the activities of young bathers while they are in the pool enclosure. The Ministry of Health and Long-Term Care strongly supports these recommendations for the purposes of preventing injuries and fatalities. As of July 01, 2018, the Ontario Public Pool Health Regulations (O.Reg.565), under the Health Protection and Promotions Act, has made it mandatory for all Public Pools to administer an admission policy for bathers under the age of 10 years.

All Children under the age of 13 must be supervised in the waterpark. All children under the age of 10 are required to show proof of swimming competence in order to be unaccompanied by a supervising parent/guardians in the wavepool.

Children under the age of 10 who are unable to provide proof of swimming competence must obtain the appropriate height wristband from a Waterpark Height Check Station. All children with height wristbands are required to be directly accompanied within arms reach by a supervising parent/guardian as described below.

Proof of swimming competence will be considered as any of the following:
- Completed Lifesaving Society Swimmer 4 report card or equivalent
- Completed Red Cross Swim Kids 6 or equivalent
- Completed YMCA Star 2 or equivalent
- Lifesaving Society Swim to Survive Certificate
- Lifesaving Society Swim to Survive Plus Certificate

Once proof of swimming competency is proven, a swimming competency wristband will be provided. All children under the age of 13 must be supervised in the waterpark.

Children who are under the age of 10 years and are not able to provide proof of swimming competency must be accompanied within arms reach by a supervising parent or guardian who is at least 16 years of age and responsible for their direct supervision.

The ratio of swimmers to a parent or guardian is four (4) bathers to one (1) parent or guardian (4:1). The ratio may be increased to a maximum of eight (8) bathers to one (1) parent or guardian if personal floatation devices are worn by all children aged 9 and under.

Personal Floatation Devices are available next to the Wavepool, for your convenience.

Guardians are responsible for the children in their care while in the facility and must directly supervise their children at all times.

Guardians must be at least 16 years of age.

Ratios of lifeguards to bathers will also be maintained as per Regulation 565.